

From: Wally Futschik
Sent: Monday, 17 October 2005 4:46 PM
Subject: Bulletin : CMR delays cause cargo hold ups and storage costs

Due to the new Customs CMR being introduced on Oct 12 there have been massive delays in the clearance of both air and sea consignments. Transactions which should take a second are often taking hours.

We have had people working over the weekends and evenings but please note the delays are at the customs computer end - not within our office.

I am sure there will be storage cost issues and suggest you take these issues up with your local member of parliament. Customs had many warnings from our local industry bodies that the system was not up to being implemented, yet preceded regardless.

Please be assured we will do all possible to minimize any negative impact on our customers

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